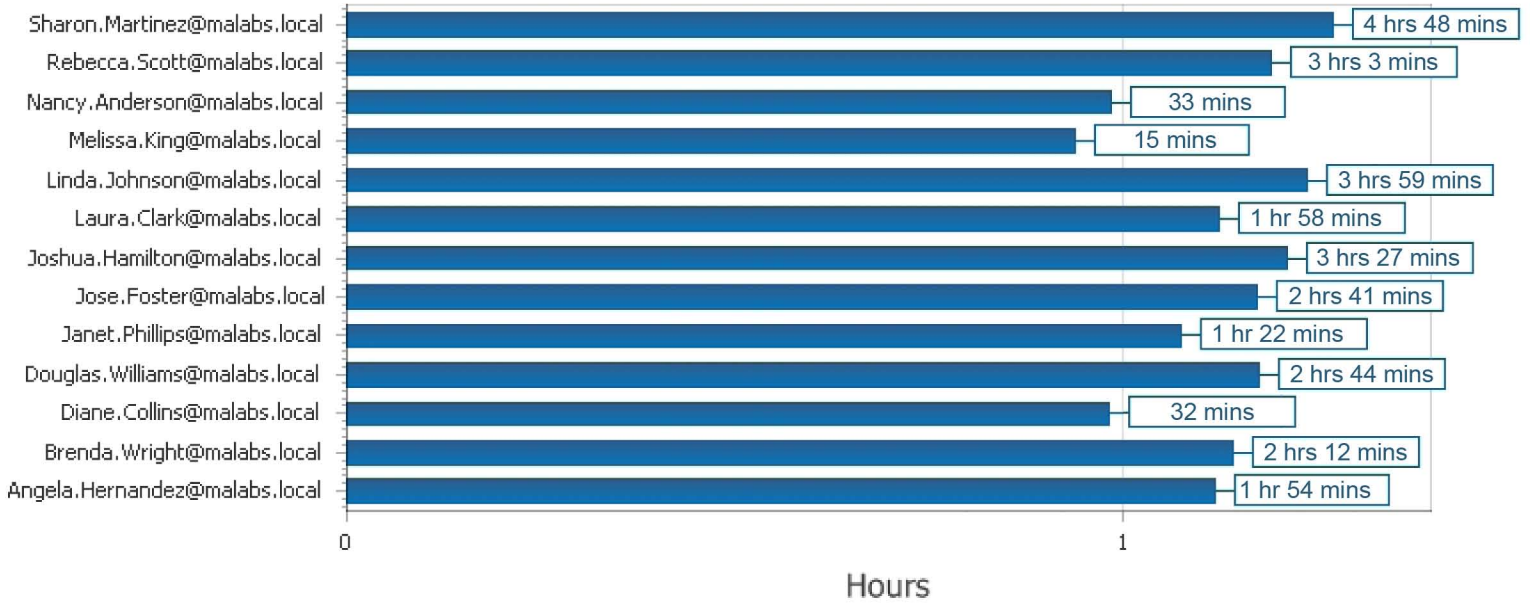


**Summary**

<b>Fastest Response Time</b> Melissa.King@malabs.local 15 mins	<b>Slowest Response Time</b> Sharon.Martinez@malabs.local 4 hrs 48 mins	<b>Average Response Time</b> 2 hrs 16 mins
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**Email Responsiveness**

User	Average Responsiveness	Average Internal Responsiveness	Average External Responsiveness
Angela.Hernandez@malabs.local	1 hr 54 mins	1 hr 35 mins	2 hrs 13 mins
Brenda.Wright@malabs.local	2 hrs 12 mins	1 hr 22 mins	3 hrs 2 mins
Diane.Collins@malabs.local	32 mins	12 mins	52 mins
Douglas.Williams@malabs.local	2 hrs 44 mins	2 hrs 21 mins	3 hrs 7 mins
Janet.Phillips@malabs.local	1 hr 22 mins	52 mins	1 hr 52 mins
Jose.Foster@malabs.local	2 hrs 41 mins	2 hrs 58 mins	2 hrs 24 mins
Joshua.Hamilton@malabs.local	3 hrs 27 mins	3 hrs 4 mins	3 hrs 50 mins
Laura.Clark@malabs.local	1 hr 58 mins	1 hr 39 mins	2 hrs 17 mins
Linda.Johnson@malabs.local	3 hrs 59 mins	3 hrs 14 mins	4 hrs 44 mins
Melissa.King@malabs.local	15 mins	5 mins	25 mins
Nancy.Anderson@malabs.local	33 mins	28 mins	38 mins
Rebecca.Scott@malabs.local	3 hrs 3 mins	3 hrs 23 mins	2 hrs 43 mins
Sharon.Martinez@malabs.local	4 hrs 48 mins	4 hrs 58 mins	4 hrs 38 mins